

Candoo

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candootech.com



We empower your residents to use technology.

Our best-in-class Tech Concierges make life simpler for your team and more engaging for your residents.

Tech support & training for older adults.

Now, more than ever, families are relying on technology to keep residents safe, connected and engaged. We know your team is stretched thin. We can help!

The **Candoo Tech Membership Program** includes:



Customer Insights, Reporting & Onboarding Support

Support to help you introduce the program & data and reporting to understand your residents' tech trends.



1:1 Resident Training & Support

U.S. based Tech Concierges offer remote unlimited "Quick Support" + 1 90-min "Get Started" session. Learn something new, fix what's not working, install new apps and software.



Group Lessons

One hour remote group lessons to learn everything from smart phone 101 to how-to-Zoom, access telemedicine, play games and more.



Library of On-Demand Content

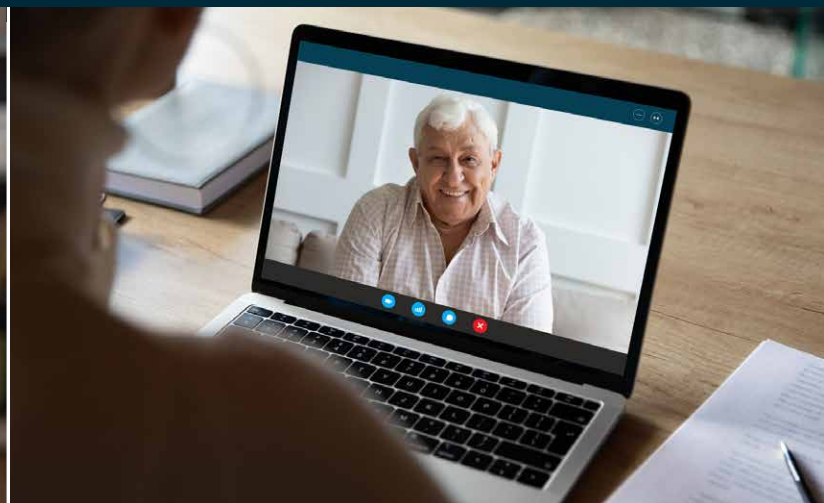
Residents can access a library of How To Guides and videos created by tech experts and vetted by geriatric specialists.

Providing clients with technology and support can:

- **Save** your staff time and resources.
- **Improve quality of life** by connecting them more easily to activities, family, friends and medical professionals.
- **Differentiate** you from other providers.
- **Maximize your ROI** on tech investments
- by ensuring residents can use them.

Who We Are

- Our U.S. based Tech Concierges are **experts in tech support and have been trained in how to address the needs of older adults.**
- We support **smart phones, tablets, computers, printers, accessibility and smart home technologies.**
- All Tech Concierges are **background checked and HIPAA compliant.**
- We partner with some of the **top senior living communities** across the country.
- Our partner success team will provide **surveys, onboarding materials, utilization reports & ongoing data and analytics.**



“My dad told me, **‘I’m confident now I can send pictures, in fact I will send you one now. That young man was very nice and patient.’** I appreciate you developing a much needed service.”

—GWEN, DAUGHTER OF BILL, SENIOR LIVING RESIDENT

Our Select Partners



Redefining
SENIOR
LIVING

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LIFESPACE
COMMUNITIES®

In the Press



The
New York
Times

